

People driving patient & family-centred care.

The **Kootenay Boundary Patient Advisory Committee & Community (PACC)** is a group of people working together to bring patient voices on important issues to health care providers & policymakers in our region.

We bring our experiences as patients & community members to help move the health care system towards a patient & family-centred, equitable place where all people can get the timely help & information they need to optimize their health.

Our Strategic Priorities

Patient Engagement Hub

Create a successful & sustainable hub for patient engagement & a model for others, with broad & diverse community representation, effective communications, partnerships, & resources, with supports for sustainability

Influence System Change

Be an effective voice for patients by building strong relationships with the Collaborative Services Committee & health care partners, creating deeper & more authentic engagement opportunities & increasing patient-centred care

Educate & Encourage Patients

Develop & deliver presentations & resources for educational institutions & the greater community, including effective education materials, resources, outreach & public communications



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Accomplishments & Impact

Patient Engagement Hub

- Launched KBPACC website as an accessible space to share information & engagement opportunities
- Created & delivered PACC newsletter a twice yearly publication aimed at keeping community & partners informed & engaged
- Carried out a successful recruitment campaign which increased geographic & demographic diversity on the PACC
- Collaborated within two years of partnership with the Selkirk College Rural Pre Med Program & 3rd year student research projects
- Built new relationship with Interior Health's Patient Engagement in Research committee

Influence System Change

- Submitted recommendations to the BC Select Standing Committee on the 2023 BC Budget
- Provided input into ongoing evolution of Kootenay Boundary Primary Care Network (PCN) & Future of Clinics, including an interactive Primary Care model
- Deepened involvement in the regional health care system including active & ongoing partnership with the regional Collaborative Services Committee
- Increased authentic engagement with more repeat/ongoing requests for PACC input by health care partners & with three 'Closing the Loop' presentations from partners who engaged PACC input

Educate & Encourage Patients

- Shared patient engagement stories with wider community via PACC website & newsletters
- Started refining concept & developing education materials on 'How to be a Citizen/Engaged Patient'; provided educational presentation on 'How to Navigate the Health Care System'
- Presented to community members at Taghum Hall event to share information about PACC

Visit our website at <u>kbpacc.ca</u> to learn more about our partnerships, work & how to get involved